

2010 Umpire Evaluation Summary

Total number of evaluations received 17/24

This is a summary of the evaluations received – note comments have been edited and combined where appropriate.

Aspect – (Rating 5 best)	Average	General Comments	NNZ Comments
Information from NNZ	4.6	Way better than last year. Good to get appointed early for leave from work. Good communication pre and post event. Excellent Good found communication and instructions very good, also information was very thorough. Excellent – emails regular and all details clear and concise, leading up to tournament. Would have been good to know officially I was a reserve prior to the event.	
Umpires Meetings Sunday Night	3.8	Good short and sweet. But if NetballSmart talk is required at every tournament or just for first time umpires – voluntary attendance. Brief and informative Meeting was good – would have been good to have a Tuesday meeting No progress or technical discussions held as a group during the week. Felt it was slightly rushed and slightly overwhelmed with information.	

Aspect – (Rating 5 best)	Average	General Comments	NNZ Comments
Accommodation	4.7	<p>Accommodation was brilliant. Very spacious and had everything we needed. Having washer, dryer and kitchen was great.</p> <p>Excellent – great location next to supermarket.</p> <p>Enjoyed apartments</p> <p>Very nice and practical</p> <p>Lack of communal area at the apartments which would always lend to bonding and getting to know other umpires.</p>	<p>There are always compromises required in the choice of accommodation but based on previous feedback NNZ is endeavouring to get more apartment style options for umpires at events. The priorities which are considered in the choice of accommodation are - financial, kitchen facilities, laundry, location, efficiency in allocations.</p>
Catering Breakfast – self catered Lunch – catered at stadium Dinner – catered at stadium	4.3 4 3.8	<p>I would still have preferred to be given money for dinner especially as we had the facilities to make our own dinner and some of the games clashed with dinner.</p> <p>Breakfast was good.</p> <p>Lunch and dinner were way better than last year.</p> <p>Very well managed – awesome to have kitchen in unit.</p> <p>Felt there wasn't enough food, and wasn't really refuelling food for umpires, often waiting for more food or needed to come back and eat later. Others had to plate meals for later or earlier.</p> <p>Thought the selection at lunch was poor as the same all four days. I do eat a lot though</p> <p>Would have been good to have fruit provided in umpire's room.</p> <p>Breakfast was great as we choose.</p> <p>Food provided during the day and evening needs to be athletes food – ie carb loading when required and protein.</p> <p>Food was great as long as you got it at the stadium before it ran out.</p>	<p>For an event such as this catering will always be provided at the venue for all umpires for lunch and dinner. Allowing variation in this option has resulted in a lot of wasted food and extra expense in the past.</p> <p>The menus were based on nutritional information supplied by the High Performance team nutritionist and this is based on what players require. If anything it is considered that umpires requirements may be slightly less than players.</p> <p>Catering is directed towards providing nutritionally balanced meals for umpires. It was advised in the umpire guidelines that should umpires require specific supplements/replacement food they were to provide this for themselves.</p> <p>Umpires should communicate requests, within food provision guidelines, to the Umpire Manager/Liaison at the event.</p> <p>NNZ provides and pays for food for all official and volunteer groups at the venue and will continue to cater to the same level for all.</p>

Aspect – (Rating 5 best)	Average	General Comments	NNZ Comments
Venue Courts/Changing Rooms etc/Hot & Colds	4	The space between courts 4 and 5 was a bit small and many umpires had collisions. Other than that it was a great venue. Courts great – good surfaces, Umpires room good. Hot and colds very hard with a shower without a moveable nozzle as you got soaked. Venue was fabulous. Umpires room overlooking the courts was a bonus, The blankets provided were great.	Hot and colds followed provision at all events. Towels will be added to the personal gear list for umpires in 2011. Court design space between court 4 and 5 is acknowledged.
Communications during the Tournament Advice of games, coaching etc	4.5	Excellent panel, fantastic coaching and great to get feedback most games. I will take away a lot from this tournament. Found we may have needed a phone list of all umpires, rooming list and organised transport better daily. It was good to be able to text Dianne if we had any questions. Panel always approachable and we knew all our games prior to 9.30pm each day. Needed more communication regarding vans, maybe needed 1 more van and more drivers.	The Quest apartment provided rooming list and phone numbers for every NNZ apartment. The addition of drivers for vehicles will be increased for 2011.
Uniforms	4.4	The new mens tshirts were nice but the necks were very small. Great tops Great to wear black skirts – they look nice with NNZ tops. Lovely tops Men's shirts sizing? Sizing is varied on the tournament tops – smalls are too big and long. Not a nice look	The women's shirts are definitely a women's shirt but some of the sizing labels in them said Men's even though they weren't.
Bench Officials	4.3	Great bench officials, supportive and friendly Excellent, proficient, friendly and supportive. Great job Good bench officials	

Aspect – (Rating 5 best)	Average	General Comments	NNZ Comments
Support Services – e.g. physio, tournament staff	4.9	Well run Excellent Well organised All interactions very positive. I used the support services and these were prompt. Maybe when there is an umpire pool of this size, a Physio for the week would be a better option, with a minimal payment or ACC to cover costs – if they could double for massage would be cost effective? Massage was fantastic Tournament staff friendly and helpful	The support service was provided to NNZ free of charge – usually we would have St Johns or something similar onsite who would not be able to treat injuries like a Physio would.
Official Closing/presentation	4.3	Very good Short and sweet – Dame Lois is a gem and very privileged to have met her.	

General Comments

- Really well organised.
- Slightly frustrating with transport self-arranged by umpires – often not well communicated.
- Really enjoyed the tournament and valued the coaching feedback. Felt I learnt a lot about tournament and the processes involved. Feel I will be able to share that with the region. Felt the coaching, watching of other umpires and players have been most valuable.
- Would be good to have food available on last night as not going to dinner until 9.30pm! **There was a large amount of food available at the accommodation which could have been brought to the venue on the final day.**
- Nice well run tournament – enjoyed it and got a lot out of it.
- The previa vans did not accommodate all those travelling to the airport with luggage. **Umpires should have spread out among the three Previa vans to ensure that everyone got to the airport with their luggage – these Previa’s are 8 seaters and as there were not 24 umpires travelling to the airport everyone and their luggage should have fitted.**
- Thanks to Dianne, panel and NNZ for a great tournament. Look forward to sharing in my region.
- Tournament was really well organised and as an umpire I felt really looked after. Dianne McTigue did a great job.