



U19/U21 NETBALL CHAMPIONSHIPS

2010 Teams Evaluation Summary

Total number of evaluations received 8/25

This is a summary of the evaluations received – note comments have been edited and combined where appropriate.

Aspect – (Rating 5 best)	Average	General Comments	NNZ Comments
Information from NNZ	4.5	All processes well communicated Draw needed to be a lot earlier	Draw cannot be completed until all entries from teams are received.
Timing of information due back to NNZ	4.6	Was given plenty of time Had enough time to get info to you. Was good to get a reminder before player feedback forms were due to be given back.	
Managers Meeting	4.7	Very informative – especially for new Managers Great, short and sharp. Shame it was on during the ANZ Champs game. Had great info in packs not only about tournament but also about Dunedin.	
Coaches Meeting	4	Good – interesting to hear from NetballSmart and study being planned. Good Physio info. Introduction of selectors always good to know who they are. Nice to do meet and greet. No wine or cheese! Would've been good with Magic game on. Changes to players lists should have been advised either here or at Managers meeting. Not advised at either. Informative	Teams have until the Managers Meeting to confirm their final personnel. Changes to team lists were requested at Managers Meeting, Managers were asked to sign off any changes and updated team lists were distributed in team pockets next day.

Aspect – (Rating 5 best)	Average	General Comments	NNZ Comments
Communications during the Tournament eg Advice of games, points charts etc	4.4	Plenty of support if needed Was not officially told our placing heading in to the semi finals Points could have put up quicker as only 4 courts operating. Receiving results at accommodation via email didn't work.	All teams were rung at the end of round robins and advised the play offs games. Teams are equally responsible for finding out placing and ensuring they know what game they will play next. Many teams did not answer their phones on so messages were left. NNZ will continue with the use of email for communication and so this will require ongoing effort to make sure it works.
Bench Officials	5	Very helpful and supportive Very friendly, helpful bunch Very helpful and pleasant	
Umpires	3.9	Most umpires we had were good but did notice differences in acceptance of obstructions and contacts The standard not as high as in previous years. Been more consistent this year. More approachable and happy to clarify rulings. How do we get development without compromising a game? Disappointing that we had a couple of umpires doing more than one game of ours	Umpires are appointed on performance and onto a variety of games but teams may get an umpire more than once due to the performance of the team.
Support Services – e.g. physio, tournament staff	4.8	All very helpful Great facilities with injury clinic Tournament staff excellent. Not happy with Physio arrangements. Much prefer to travel with our own Physio. Felt this service has been great. Appreciate having this service available	While we try to ensure there are comparable services available at all events, NNZ were very impressed with the standard and calibre of the services available at the venue for this event.

Aspect – (Rating 5 best)	Average	General Comments	NNZ Comments
Official Closing/presentation	4.8	Went smoothly. Disappointing all teams not in attendance. Not good when players not there when named. Maybe not quite so late if possible. As always, short sharp and to the point. Lovely to have Lois involved. Disappointed with such a late closing	Timing of the prizegiving is related to the completion of the event. We endeavour to start the prizegiving process asap

General Comments

- Great tournament to be involved with.
- Would have preferred to have our own team Physio travelling with us as you need to be able to have them available during the evenings/first thing in the morning etc. A great well run tournament once again. Edgar Centre is an awesome venue. Loved the team manager's packs, washing powder such a great idea, drink bottles, NNZ pens – thanks so much. You all do such a great job and work so hard til long into the night.
- There should be space or changing rooms for teams to do their hot/cold baths at the venue.
- Was told the ice was going to cost \$3.50 per bag before the tournament and also at the Managers meeting however was charged \$4 every time. **Thank you for this info NNZ will investigate why the cost of this changed.**
- Has been another well run tournament. Great standard of competition this year with most teams being competitive. '
- Great games are indoors now. Perhaps results could still be put in pockets at end of day please. **These were in the pockets so NNZ will reiterate this again at the Managers Meeting.**
- Well run tournament.