



U19/U21 NETBALL CHAMPIONSHIPS

2010 Bench Official Evaluation Summary

Total number of evaluations received 7/24

This is a summary of the evaluations received – note comments have been edited and combined where appropriate.

Aspect – (Rating 5 best)	Average	General Comments	NNZ Comments
Information from NNZ	4.9	Good information Always on the ball for every event I have done. Found communication to be very good. Cynthia sent through draw, roster and details for meeting – was excellent as I was arriving late. Always informed by email Communication was fine as usual.	
Bench Officials Meetings	4	Well advised by Cynthia Received no notification of Sunday meeting.	

Aspect – (Rating 5 best)	Average	General Comments	NNZ Comments
<p>Catering Lunch - Dinner -</p>	<p>4.1</p>	<p>It would have been ideal to have the out of towners off for at least one of the two last games so they can get dinner. I purchased tea all week and it got quite expensive as by the time we got back to our motel it was rather late to be getting something from the supermarket, cooking, eating and cleaning up and fast food is not an option for an entire week, so it was restaurant meals most of the time.</p> <p>The lunch and dinners could have been more varied. There was the same thing (ham/salami) to put in the sandwiches every day. Something simple, cheap and hot would have been great, along the lines of mac cheese, lasagne or pizza.</p> <p>Quantity and quality of food was fantastic – it was great and sufficient to ensure we were all fed even if we came in for lunch at 1.30pm. Poor that we didn't get any dinner on any of the nights due to being scheduled on both the 5.30pm and 7pm rounds. This meant I was eating dinner at 9pm every night, either a takeaway or restaurant. We need to have at least one of those games off so that we can eat dinner. The cost of having to purchase take aways and restaurant meals adds up.</p> <p>Very good Meals were very good with a great variety but found that if you were doing games during the lunch period you missed out. Didn't realise until after the fact that you could get one put aside.</p> <p>Awesome food! I didn't like the comment I over heard from the umpires "oh goodie we've beaten the Bench Officials" Poor taste! Thought the menu was A+.</p> <p>Food was good. Some variation on lunch would have been good. Having a round off to allow for a lunch/dinner break would have been good.</p>	<p>Meal times were clearly advised and it was recommended to all event personnel that if they were working on a late game, then they should eat earlier or plate a meal to re-heat later.</p> <p>Agree, roster of could have been better.</p>

Aspect – (Rating 5 best)	Average	General Comments	NNZ Comments
<b>Venue Courts/Toilets/Officials Rooms etc</b>	<b>3.9</b>	<p>Very good – not much that could be done about the cold courts out the back. Toilets, bench officials rooms and inner courts were fantastic. The courts in the freezer section of the complex were terrible. Far too cold and some of us were rostered for whole days in that section. When you can see your breath it's too cold. This made bench work difficult as the cold affected concentration etc. Malfunctioning equipment – scoreboards. Chairs for Bench officials not suitable for intended use as too low for the table. Very, very cold All facilities were very adequate Lovely sunny room at food time – once heaters were worked out our lounge was great also. I did find the venue very cold and felt it necessary to wear gloves and scarf most games. Courts 4 and 5 found very cold. Could have done with something like a rug to keep our legs warmer. Toilets very clean and tidy. Bench Officials room ran out of cups on last day for us to have a coffee or tea. All was well apart from the cold but that is probably just Dunedin.</p>	<p>While we appreciate that Courts 4 and 5 were very cold we still believe that these courts were better than if players, umpires and bench officials were all outside in the elements such as cold and potentially rain.</p> <p>In future please relay this info back to the Bench Officials Coordinator who can then pass it on to a NNZ Event Manager as we did have more cups available - they just hadn't all been put out.</p>
<b>Communications during the Tournament</b>	<b>4.8</b>	<p>Good communication all round, thank you If this refers to the coordinator – not as good as other tournaments. Cynthia was accessible and available and all questions were answered in a timely manner. Rosters were up in plenty of time and handled well some over zealous people. Excellent Were good received texts from Cynthia if draw changed overnight and notes to work on were all received well.</p>	

Aspect – (Rating 5 best)	Average	General Comments	NNZ Comments
<b>Uniforms</b>	<b>4</b>	<p>The vests look smart and are warm Comfortable and adequate. I would like to see black or white – a mixture of both can look a bit shabby. Would have been better to have had a long sleeved jacket, instead of the vest as it was really cold on Courts 4 and 5. Very small fitting. Mine was too small so gave it back.</p>	<p>NNZ has spent a lot of time and money to design the black vests which can be worn again in the future at other events. The vest design was chosen as you are able to add many layers underneath should you need to but can also be worn should it get warmer.</p> <p>NNZ will endeavour to have more sizes available next year.</p>
<b>Umpires</b>	<b>4.8</b>	<p>Very friendly Very pleasant – cooperative and communicated excellently with the benches. I thought we had a great relationship. Excellent friendly umpires a pleasure to be on the bench working with a great team. Great people to work with as usual.</p>	
<b>Support Services – e.g. tournament staff</b>	<b>4.7</b>	<p>Lovely and friendly – though possibly they could have a different coloured vest to differentiate between match officials and volunteers (makes them stand out more) Very helpful Great – awesome, wonderful, friendly, helpful the list goes on. Excellent Always chripy, and saying hi, nothing was ever too much of a problem.</p>	
<b>Official Closing/presentation</b>	<b>4.7</b>	<p>Was great – lovely to be recognised as a part of the game Great Found this to be very good, moved through the programme, as not to hold some people from making their way home.</p>	

## General Comments

- I am not sure if it is a budget thing or not but I feel the benchies do need a programme. It is not a problem to buy one but they are not out for sale until the start of the Tournament to purchase and the night before is a good chance to read and study it and to put names and positions to games.
- As we were using 2 alerts it is usual for TK1 to pass over the break clock to TK2 so that the clock can be started on time. I noted that the Dunedin benchies did not hand the clock over even when TK2 offered to take it. Trying to press 2 alerts with one hand occasionally caused one of the alerts to be pressed correctly therefore the umpire did not receive a buzz, or if using two hands and then trying to get one hand back to the break clock is quite a close shave when the scores are close and the ball is in the shooter's hands.
- I enjoyed the week in Dunedin despite the freezing cold. There was not sufficient time for benchies to go from one round to the next (ie Under 21 to Under 19). Possibly next tournament an official could be rostered to spend a day with a certain age group and then swap to the other age group the next day. Daily Manager's meeting – as happens at NZ Cricket age group tournaments. Where you tell them they have to make sure their changes/subs are correct (you mean there is a difference between GK and GS???) and also the protocol of dealing with the bench officials (please don't come and ask us what the score is in the middle of the game – there is an electronic scoreboard!). Maybe even 'buddy up' a spare bench official with a manager (for a couple of games) who is new and doesn't understand how things work. Thanks for all the work everyone puts into making these tournaments possible. I enjoy meeting others from different parts of the country.
- I found back to back sheets very stressful if games had injury time before hand, not enough time to write sheet up.
- Found the whole tournament to be a pleasure to be at and run quite successfully. Well done.
- Purely from a Bench Officials corner – I was a little uncomfortable with some Scorer 1's not doing their addition for the shooters on their Domestic scoresheet and just using the addition from Scorer 2. Using both people's brains or calculators whatever the case may be, helps eliminate errors. Also I was a bit concerned with the non-understanding of the Bench Referee's role. I saw a lot of them just sign off the Domestic Sheet without so much as a glance at its content. I guess that's just education but once again it would've eliminated several errors had they checked through it. My last suggestion – I think it's about time a calculator was included in all Bench officials bins. My entry was last minute but I had a fabulous time and was made to feel very welcome and it was a real buzz to get on the finals bench – Role around 2011 – Nelson!
- I really enjoyed my week in Dunedin with my fellow Bench Officials. A big thank you to Cynthia for all the work she did to make us all very happy campers so to speak. The teams were all appreciative of our work, so it makes it a pleasure to do this work. I really love netball, so this is a good experience to be a Bench Official.
- Tournament was a good one, certainly one of the better ones I have been to. Quite nice just to sit back and do the usual stuff, a good break from Statistics!